

# Agenda

9.00 Registration

10.00



Alice Chilver and Ian Dancy

10.05

**S** **1: O** **PS**

Chief Operating Officer – Fiona Ryland  
Tom Rowson, Helen Fisher, Mike Cope,  
Kate Faxen, Collette Lux, Simon Cane and Julie Smith

**S** **2: M** **UCL**

Wing-Chau Tung, Sarah Thomson and Richard Jackson

**S** **3: E** **!**

12.00

Relaxed networking lunch and activities:

Ice cream tricycles will be positioned in the  
concourse on level 4 (Woburn Square) outside  
the IOE serving ice creams and popcorn

Therapy dogs will also be outside in the concourse  
on level 4 (Woburn Square)

Group photos: You will have the opportunity to have  
group photos taken with colleagues in Jeffrey Hall on level 1

13.30

**S** **4: I**

Ian Dancy

**S** **5: A**

To be presented by The Provost Prof Michael Arthur  
and Chief Operating Officer – Fiona Ryland

14.50

Close

## Introduction

I'm delighted to welcome you all to this year's Professional Services Conference. Thank you all for finding the time to get away from your desks, to hear about where we're heading, and connect with colleagues from around UCL.

I hope by now you have heard about 'One PS', our commitment to aligning professional services, which I'm proudly sharing across UCL. You can read our draft vision and progress to date at [www.ucl.ac.uk/one-ps](http://www.ucl.ac.uk/one-ps).

I sincerely believe that the quality of our professional services can provide us with a competitive advantage in the future, in other words, we want you to be our competitive advantage. By coming together, we can make UCL the obvious choice for students, staff and the community, not just because of its academic strength but its sector leading services.



# Personal excellence award


For demonstrating integrity, outstanding service and commitment to UCL.

**S** 

Wing-Chau Tung – Manager, Institute of Health Informatics

Laura Tomson – Senior Employment Policy Advisor

Orla O'Donnell – IEHC Finance Lead and Site Manager (Royal Free Campus)

**A** 

Alison Dolling

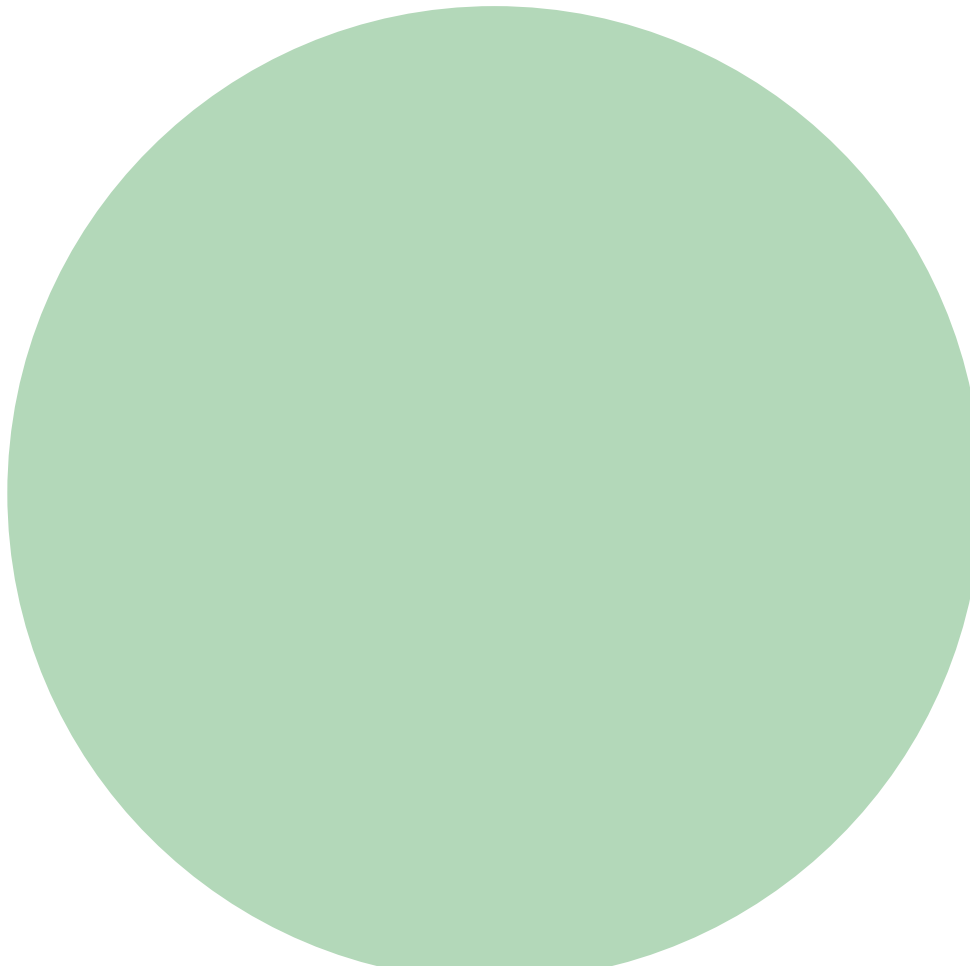
Helen Pascoe

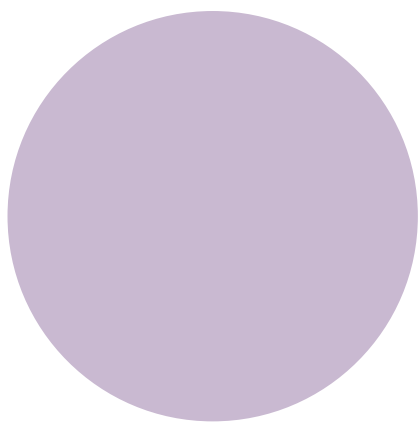
Lizzy Baddeley

Soheni Datta

Anna Szajda

Helene Crutzen





## Outstanding individual contribution to achieving our mission

For an individual demonstrating that they are striving towards UCL's future. They demonstrate vision, a sense of ownership and innovation in their work.

### S

Virginia Vaughan – Department of Political Science

Nicola Phillips – Department of Chemistry

Nadine Mogford – Division of Bioscience

### A

Alex Addo

Christina Kalantzi

Kate Keen

Shoukia Bhatti

Beatrice Brown-Peries

Gaynor Jones

Louise Chisholm

Therese Johns

Catherine Davies

Jason Allen

Sarah Dowling

Tony Langford

## Outstanding team contribution to achieving our mission

For team demonstrating that they are striving towards UCL's future as a team. They demonstrate vision, a sense of ownership and innovation in their work.

### S

UCL Sustainability Team – Hannah Biggs, Martin Farley, Alex Jones, Ciaran Jebb, Ben Stubbs, Emma Shirbon, Richard Jackson and Joanna Marshall-Cook

Library Services – Gillian Mackenzie, Vicky Robertson, Noreen Beecher and Breege Whiten

Student Support and Wellbeing – Wes Durdle and Adam Vidler

### A

Academic Model Project (Secondees)  
– David Blundred, Jadranka Butorac, Alex Craven, Emer Girling, Noreen Kassem, Robbie Macaulay

Academic Model Project Team – Lynn Burke, Emma Richardson, Paula Speller, Helen Matthews, Kirsten Hamilton, Ashley Harnett, Jim O'Meara, Dan Dobson, Charles Boonchareon, Nick Balhatchet, Aneal Chaudhari, Peter Conlan, Ozlem Dziadulewicz, Thomas Lewis, David Shama, James Gorridge, Leonie Johnson, Sue Walker & Lizzie Vinton

Childhood infection and pollution consortium workshop – Hitakshi Tailor & Kelly Seenundun

Distance Learning in Clinical Neurology – Anna Foakes, Sophie MacLeod, Tim Young, Amit Batla

Estates Development – Minor Works Team

European Research and Innovation Office

Helen Peters, Kate Francis, Rebecca Sconza, Laurette Bukasa

ION-DRI New Building – Kully Sunner & Lee Stanyer

Learning and Development Team - Organisational Development

MRC Laboratory for Molecular Cell Biology – Claire Hebblethwaite, Paul Topham, Priya Madhou, Julie Fritz

Student Centre Service Model Steering Group – Charlotte Bradley, Peter Dennison, Denise Long, Lesley May, Louise Millsom, Lloyd Naylor, Frank Penter, Fiona Strawbridge, David Young, Mikko Wikstrom, Amad Uddin, Mahmud Rahman, Aimee Kleinman, Jack Mason, Kate Pearce & Gemma Bacon

UCL Department of Science, Technology, Engineering and Public Policy Team – Chris Tyler, Jenny Bird, Florence Greatrix and Penny Carmichael

UCL School of Pharmacy Student and Academic Support Office

UCL School of Slavonic and East European Studies Team – Lisa Walters, Elinor Pegler & Claudia Roland

## Community spirit award

For doing amazing things beyond the boundaries of specific roles or/and beyond the boundaries of UCL and having a personal impact on the broader community.

**S** 

Liz Moore – UCL Estates

Catherine Thomson – Arts and Humanities and Social and Historical Sciences

Samantha Jane Baker – Organisational Development

**A** 

Amber Simpson

Helen Sawyer

Robbie Macaulay

Geoff Dunk

Madiha Sajid

## Outstanding contribution to staff experience award

For bringing joy on a day to day basis to my experience as a UCL member of staff.

**S** 

Maria Coker – UCL Security

Madiha Sajid – Institute of Epidemiology & Health Care (PACT Network)

Maksims Ivkins – UCL Security

**A** 

Ben Chatterley

Lauren Sperring

Salem Omar Al-Bashieb

Cristina Gardini

Maria Speight

Sarah Thomson

Daniella Harper

Melanie Ingle

Scott Boyne

Diane Davis

Patricia Hallam

Soheni Francis

Heather Badru

Paul Topham

## Leadership award for outstanding contribution

This award is chosen by the COO from the nominations received across all categories to honour and recognise an outstanding member of staff that the UCL community would like to celebrate.

Winner to be announced at the award ceremony.

# UCL Ways of Working for professional services

Four of the awards at the professional services conference are based around the UCL Ways of Working. These support colleagues to be successful and happy at UCL through sharing expectations around how we work.

