

and leave without being seen (LWBS) due to delays in initiating care. We evaluated whether tele-intake at the time of presentation would reduce LWBS rates and ED throughput measures.

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Haghgoshayie E. *Evidence-Based Nursing* 2020;23(1):29.

Overall, 2875 inpatient falls were identified, and 17 wards participated between April 2014 and December 2017. The fallers' mean age was 78±13. Fifty-eight per cent of participants were men. Most falls, 99.41%, resulted in none, slight or moderate harm,

Royal College of Nursing (RCN); 2020.
<https://www.rcn.org.uk/professional->

